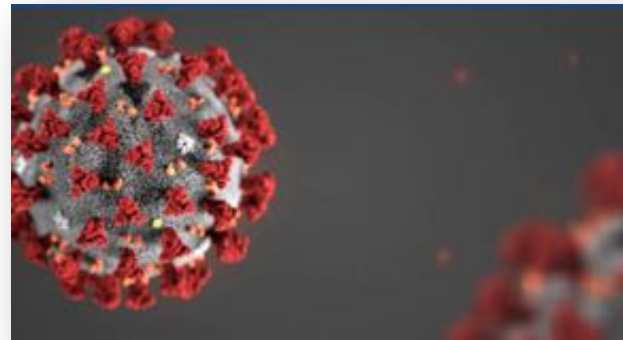




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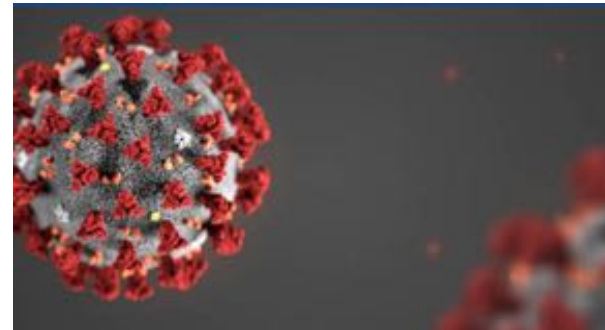
An Update for NYS Healthcare Providers on COVID-19

August 13, 2020

**Elizabeth Dufort, MD, FAAP
Medical Director, Division of Epidemiology
New York State Department of Health**

Agenda

- Global, National, New York State Updates
- Testing
- Travel Advisory
- Community Mitigation and Reopening
- Travel Advisory in Healthcare
- Telehealth
- Preparation for Fall
- Healthcare Provider Wellness
- Resources
- Q & A



- **Recordings will be available immediately:** [NYSDOH COVID-19 Healthcare Provider website](#)
- In addition to YouTube, an on-demand version of our weekly sessions for healthcare providers in NYS is now available as a podcast – search NYSDOH

Disclaimer

- The situation is rapidly evolving, as is our understanding of this new virus.
- All of the information presented is based on our best knowledge as of today.

Situation Summary: COVID-19 Global, 8/12/2020

www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports

Region	Confirmed Cases	Deaths
Global	20,162,474	737,417
Western Pacific	383,739	8,911
Europe	3,641,603	217,716
South-East Asia	2,757,822	55,564
Eastern Mediterranean	1,669,933	44,288
Africa	909,574	17,198
Americas	10,799,062	393,727

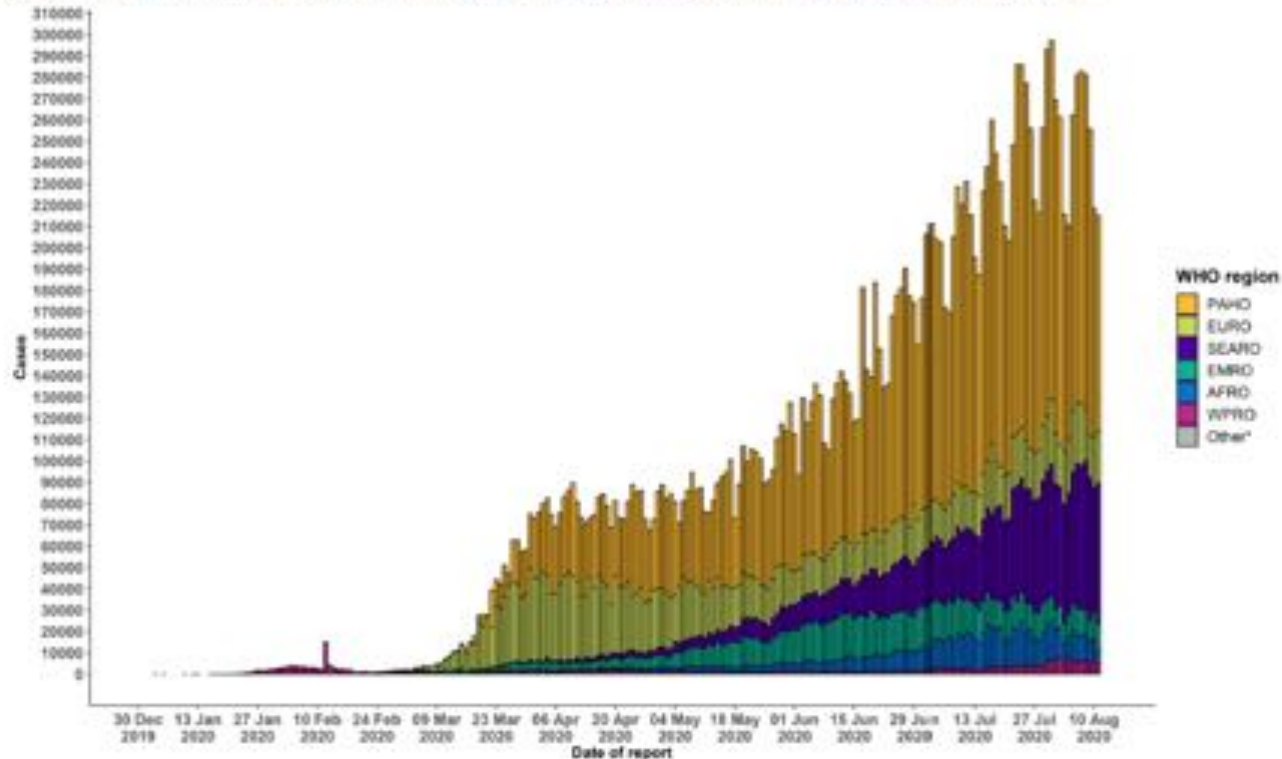


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Situation Summary: COVID-19 Global, 8/12/2020

www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports

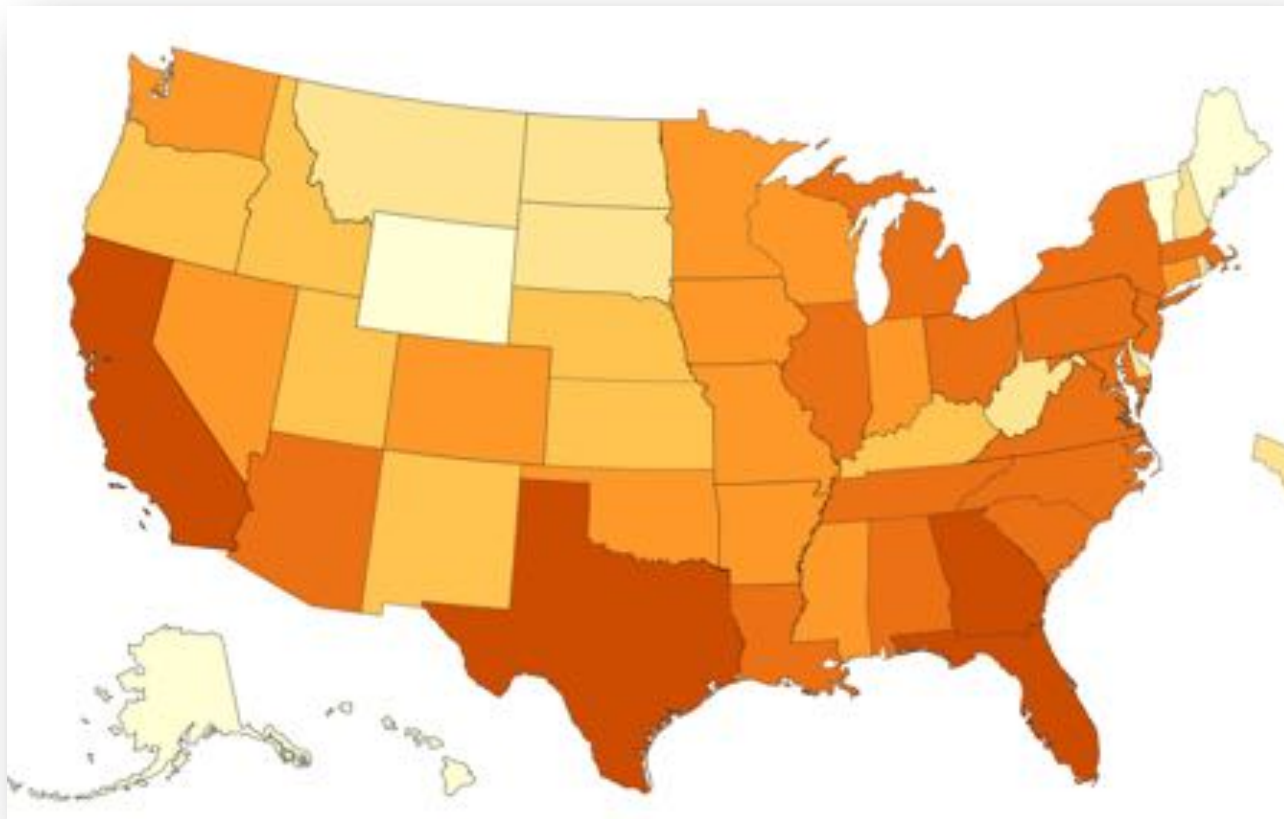
Figure 2. Number of confirmed COVID-19 cases, by date of report and WHO region, 30 December through 12 August**



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CDC COVID Data Tracker (August 12, 2020)

www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html



USA

5,119,711

TOTAL CASES

CDC | Updated: Aug 12 2020

12:49PM

USA

163,651

TOTAL DEATHS

CDC | Updated: Aug 12 2020

12:49PM

USA

1,562

Cases per 100,000

People

CDC | Updated: Aug 12 2020

12:49PM



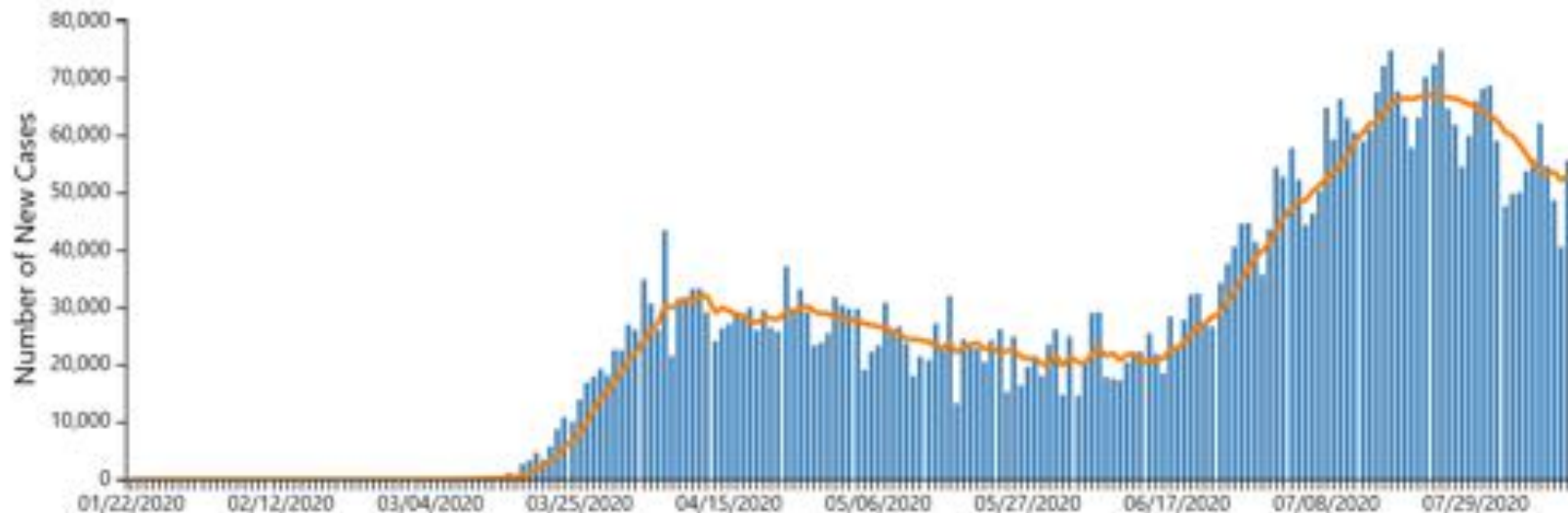
**Department
of Health**

www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html



Situation Summary: Covid-19 U.S. (August 12, 2020)

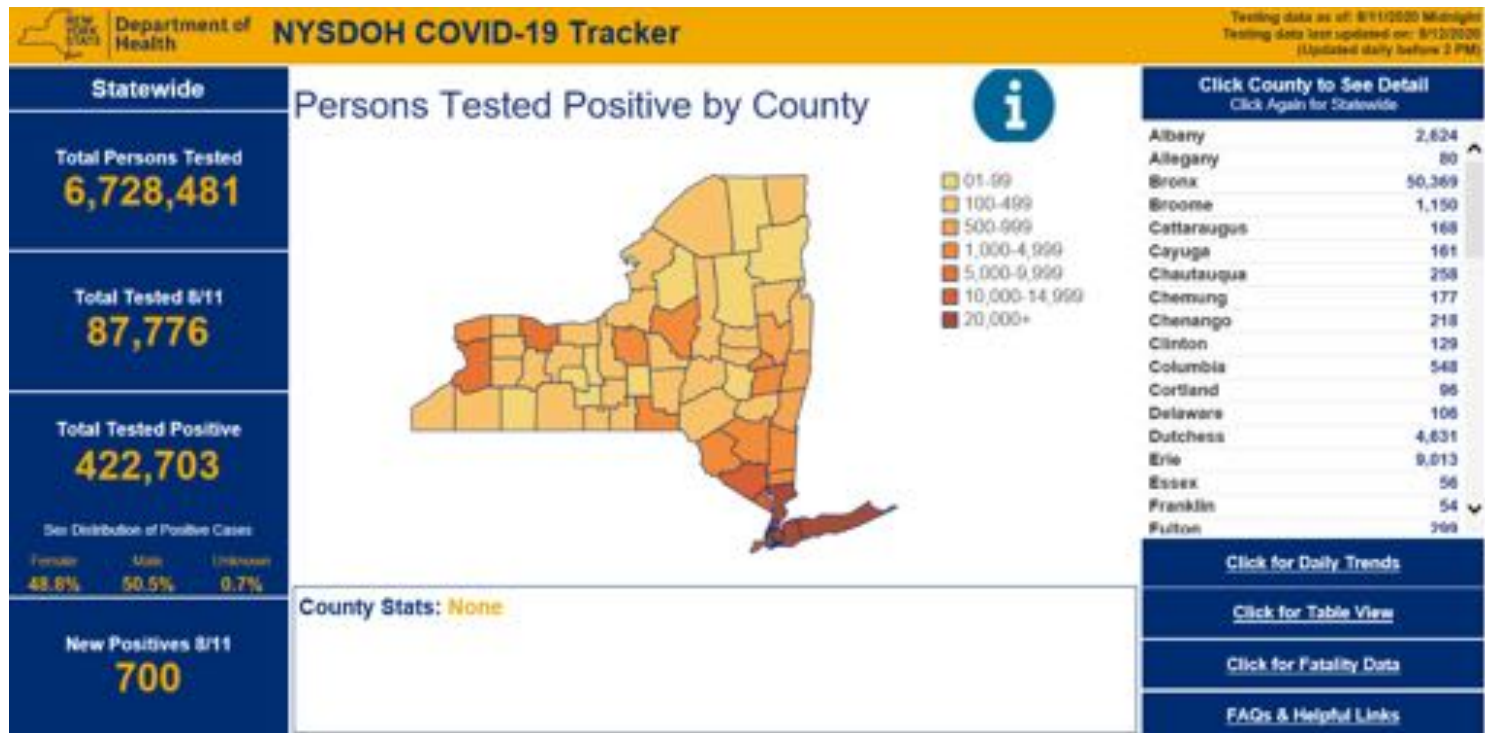
www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html



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of Health

NYSDOH COVID-19 Tracker (August 12, 2020)

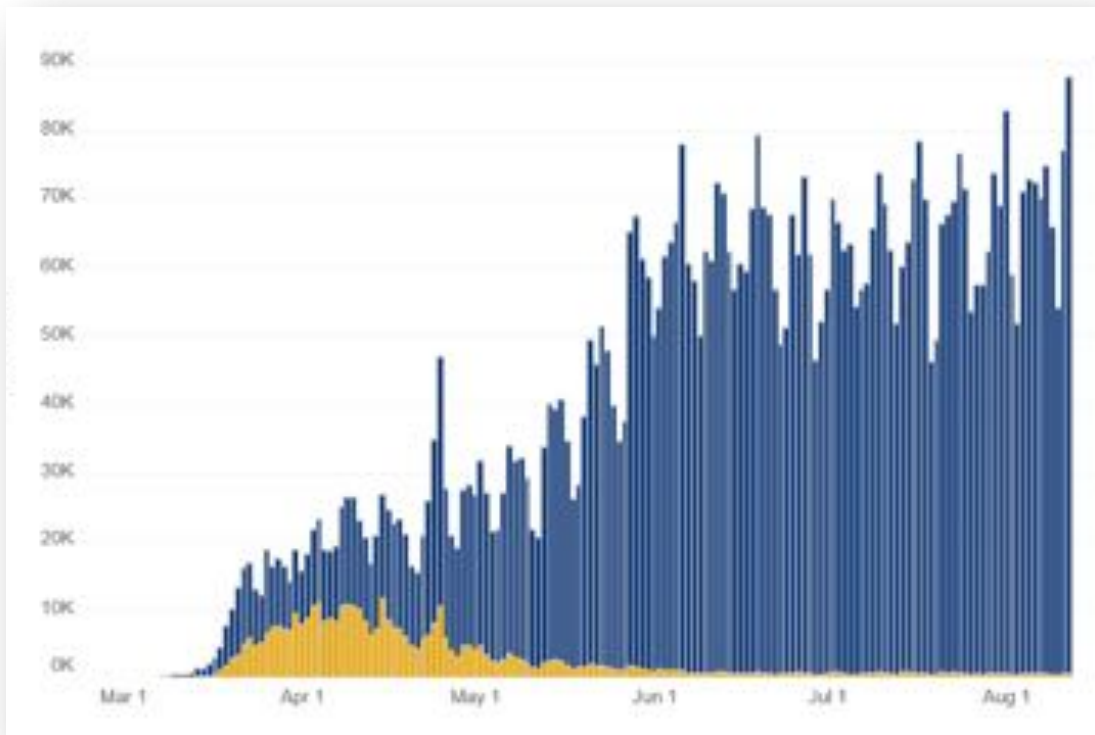
Found at: [NYSDOH COVID-19 website](https://www.health.ny.gov/diseases/communicable/covid19/tracker/)



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of Health

NYSDOH COVID-19 Tracker (August 12, 2020)

Found at: [NYSDOH COVID-19 website](https://www.health.ny.gov/statistics/covid19/)



Department of Health Fatalities		
Fatalities by County		
The increase in fatalities reflects new data reported Wednesday, May 6 in addition to confirmed fatalities within nursing homes and adult care facilities that were identified as part of a data reconciliation process earlier this week. Click here for additional detail.		
County	Place of Fatality	Deaths by County of Residence
Grand Total	25,218	25,218
Albany	171	117
Allegany	0	2
Bronx	3,076	3,389

NYS COVID-19 Healthcare Utilization

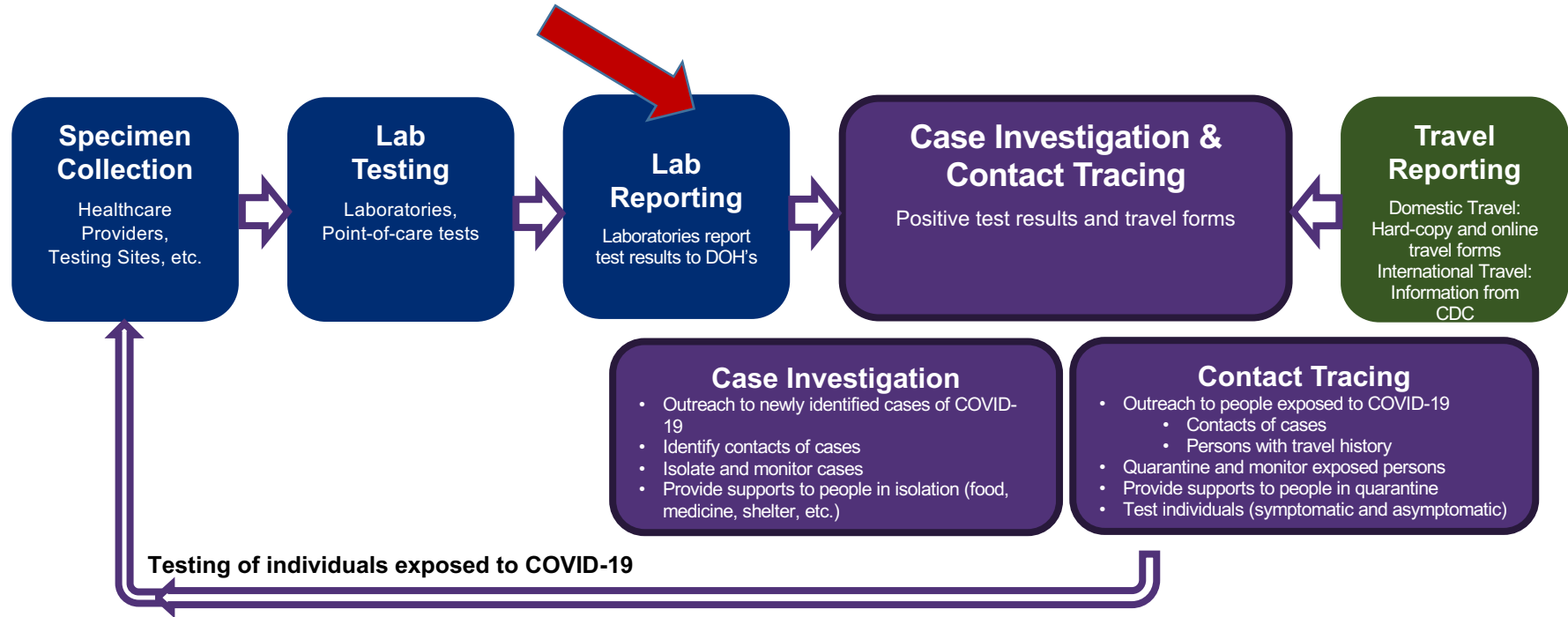
- Continue to see low rates of COVID associated hospitalization, ICU, and intubation numbers
- Currently hospitalized for COVID-19: 555 (*decreased by 3*)
 - Newly hospitalized: 86
- Current ICU: 124 (*increased by 1*)
 - Current Intubation: 56 (*decreased by 6, new low since mid-March*)
- Cumulative discharges: 73,907
- Fatalities: 10 deaths yesterday

SARS-CoV-2 Testing for COVID-19

COVID-19 Laboratory updates

- **Prolonged turn around times for results:**
 - Call ahead
 - Consider smaller NYS labs able to do COVID testing that have shorter turnaround times
- **Importance of filling out the full information on the laboratory test requisition for contact tracing efforts**
 - Full name, DOB, address, phone number
- **Reminder COVID rapid antigen tests need to be reported to public health as well!**

Contact Tracing Program

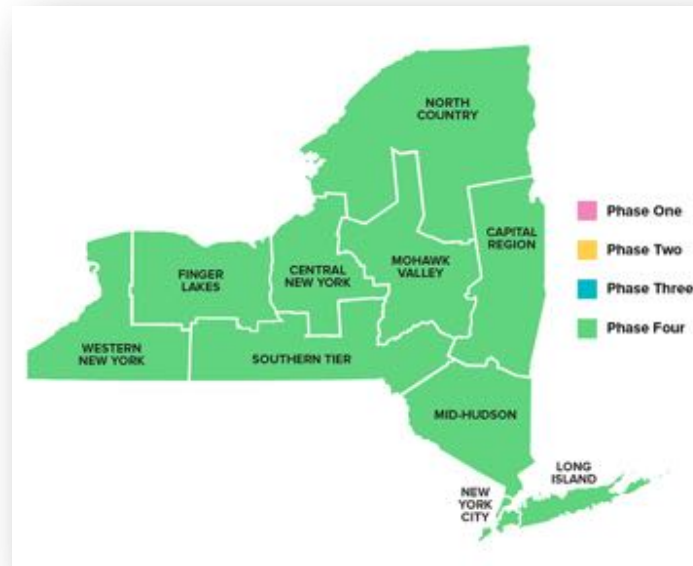


Community Mitigation and Reopening Strategies

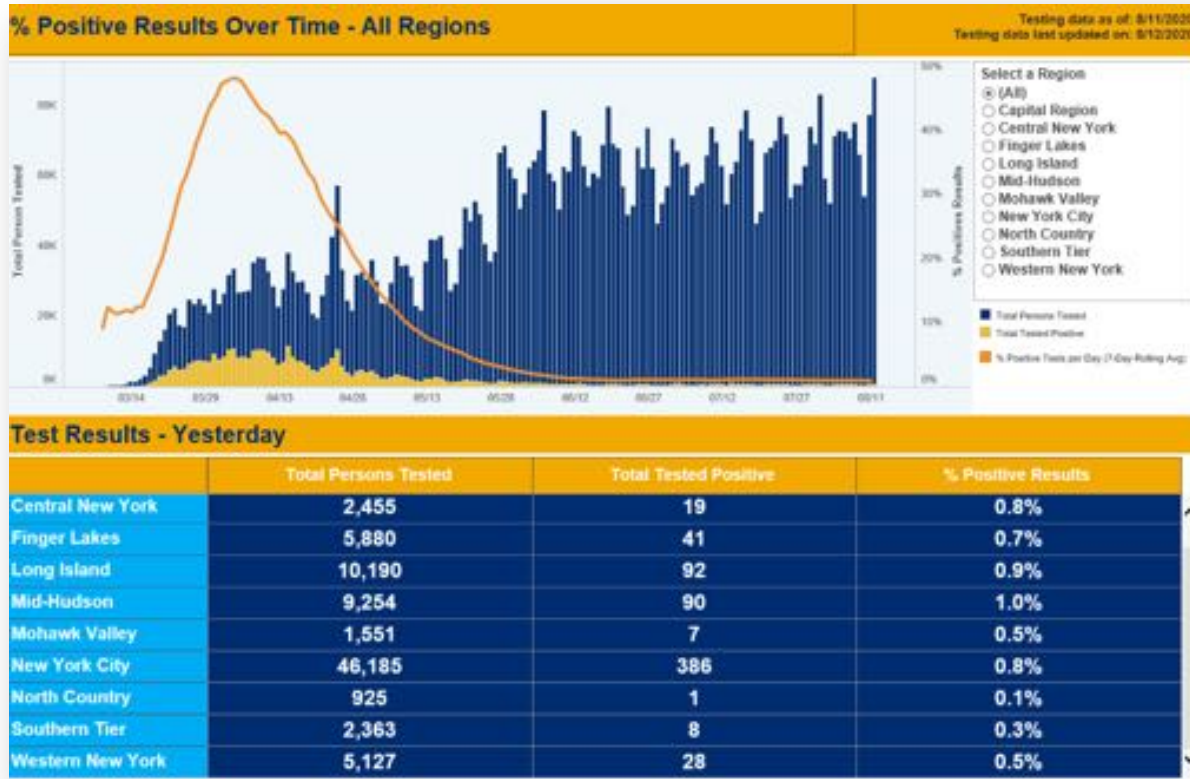
NYS Community Mitigation and Reopening Strategy

- **Phase 4**

- **Capital region, Mohawk Valley, North Country, Central New York, Southern Tier, Finger Lakes, Western NY, Long Island, and the Mid-Hudson Region**
- Higher education, Pre-K to Grade 12 schools, low-risk outdoor and indoor arts & entertainment, media production, professional sports competitions with no fans
- Malls in phase 4 regions can open if they have advanced HVAC systems
- **NYC (*without indoor activity-malls, restaurants, cultural institutions*)**
- **All 64 SUNY campuses have developed plans to resume on-campus activities and in-person learning for the Fall 2020 semester: [SUNY Fall 2020 Reopening Plans](#)**



Percentage Positive Results By Region Dashboard



[NYS Percentage Positive Results by Region Dashboard](#)



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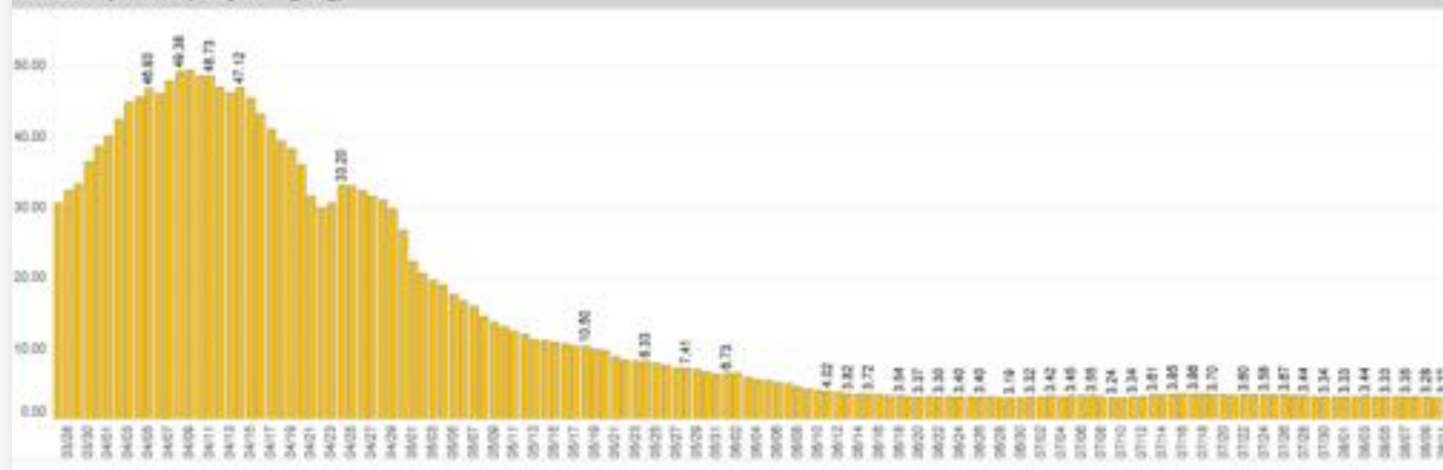
Early Warning Monitoring Dashboard

COVID-19 Early Warning Monitoring System Dashboard - STATEWIDE

Data as of: August 11, 2020
Last updated on: August 12, 2020

Testing/Tracing Targets		New Infections		Severity of Infection	Hospital Capacity		Select a Region <input checked="" type="radio"/> STATEWIDE <input type="radio"/> Capital Region <input type="radio"/> Central New York <input type="radio"/> Finger Lakes <input type="radio"/> Long Island <input type="radio"/> Mid-Hudson <input type="radio"/> Mohawk Valley <input type="radio"/> New York City <input type="radio"/> North Country <input type="radio"/> Southern Tier <input type="radio"/> Western New York
Maintain 30 per 1,000 Diagnostic Tests	Maintain Required Case and Contact Tracing Capacity	% Positive Tests per Day (7-Day Rolling Avg)	New Cases per 100K (7-Day Rolling Avg)	Share New Hospitalizations per 100K (7-Day Rolling Avg)	Share of Total Hospital Beds % Available (7-Day Rolling Avg)	Share of ICU Beds % Available (7-Day Rolling Avg)	
71,721 / 19,542	9,628	0.9%	3.27	0.36	28%	41%	
Show Trend		Show Trend	Show Trend	Show Trend	Show Trend	Show Trend	

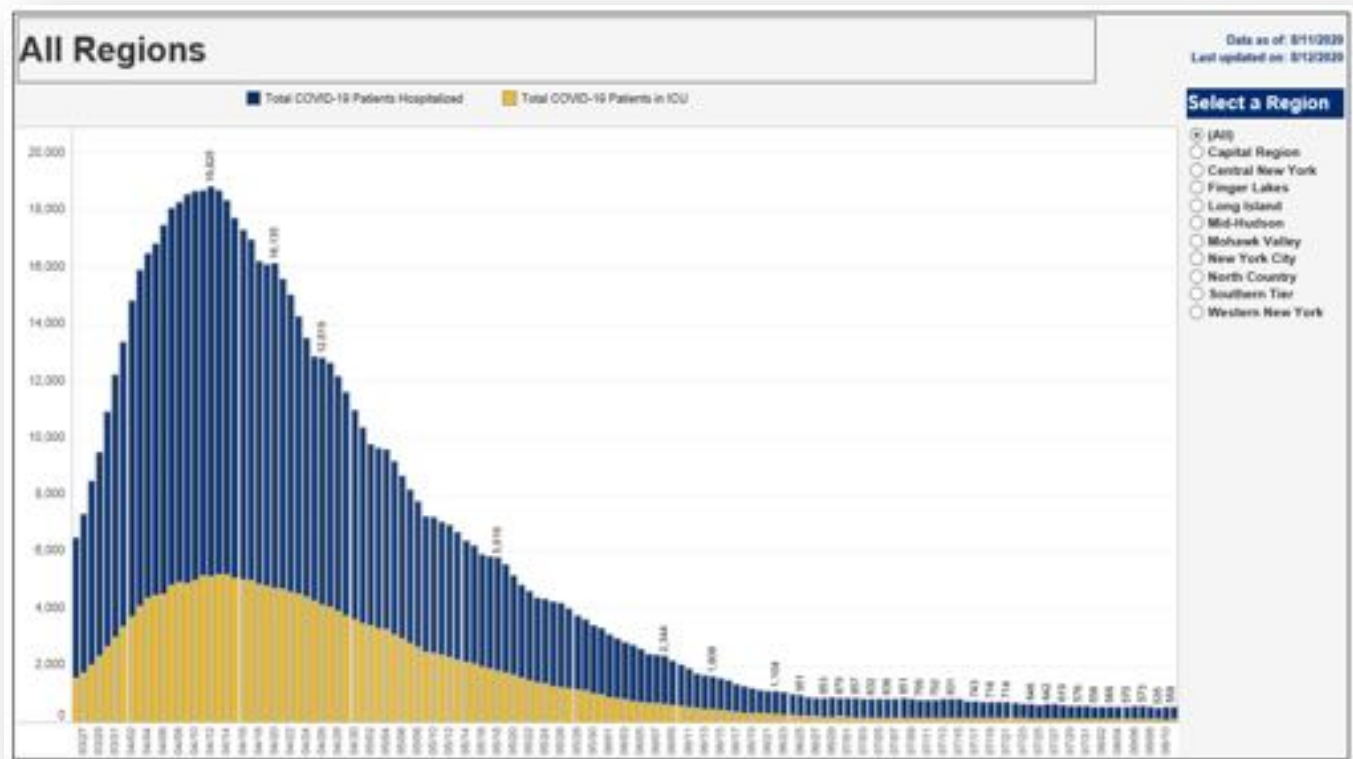
New cases per 100K (7-day Rolling Avg)



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[NYS Early Warning Monitoring Dashboard](#)

Daily Hospitalization Summary by Region



[NYS Daily Hospitalization Summary by Region](#)



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NYS Travel Advisory

- Travel advisory for individuals traveling from states with significant community spread of COVID-19, requiring a 14-day quarantine
- [NYSDOH COVID-19 Travel Advisory Website](#) maintains a current list of states meeting the criteria for the required quarantine
- **This week:**
 - **Added to the list: *Hawaii, South Dakota and Virgin Islands***
 - **Removed from List: *Alaska, New Mexico, Ohio, Rhode Island***
- This is based upon a seven day rolling average, of positive tests in excess of 10%, or number of positive cases exceeding 10 per 100,000 residents
- A NYSDOH emergency health order mandating out-of-state travelers from designated states to complete NYSDOH traveler form
 - Enforcement and fines
- [NYSDOH Traveler Health Form](#)

NYS School Pre-K – Grade 12 Reopening

- **Based on each region's infection rate, schools across NYS are permitted to open this fall**
- Each school district must have a testing and tracing plan and will decide if an in-person v. hybrid model works best for them while following [NYSDOH Interim COVID Guidance for Pre-K to Grade 12 Schools](#)
- School districts must post their remote learning plans, as well as plans for testing and tracing students and staff, on their websites
- School districts must set dates for 3-5 discussion sessions with parents and the community, to be held by August 21, and at least one separate discussion session for teachers specifically
- In-person vs partial reopening to be determined locally by each individual school district

COVID Vaccine Update

COVID-19 Vaccine Update

- 140 candidates in preclinical evaluation
- 23 candidates in clinical evaluation
- Of the candidates undergoing clinical trials:
 - 10 candidates undergoing only Phase 1 trials
 - 8 candidates undergoing combined Phase 1/2 trials
 - 2 candidates are in Phase 1 trials and Phase 2 trials separately
 - 3 candidates are undergoing Phase 3 trials:
 - **An inactivated candidate by Sinovac**
 - **A non-replicating viral vector candidate by University of Oxford and AstraZeneca (a weakened non-human adenovirus)**
 - Phase II currently enrolled in U.K., Phase III starting
 - **An RNA candidate by Moderna and the National Institute of Allergy and Infectious Diseases**
 - Phase I completed, Phase II fully enrolled, Phase III started

[Johns Hopkins Center for Health Security COVID-19 website](#)



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COVID-19 Vaccine Update

- A Phase I/2 clinical trial of a messenger RNA vaccine encoding the spike protein, was published in Nature this week
- The vaccine candidate by Pfizer and BioNTech (a German Bio-pharmaceutical company)
- The vaccine produced a robust immune response and was tolerable in 45 healthy volunteers (ages 18-55 years)
- 2 doses, separated by 21 days
- These results support further evaluation of this mRNA vaccine candidate
- New York University

nature

<https://doi.org/10.1038/s41586-020-2639-4>

Accelerated Article Preview

Phase 1/2 study of COVID-19 RNA vaccine BNT162b1 in adults

Received: 29 June 2020

Accepted: 4 August 2020

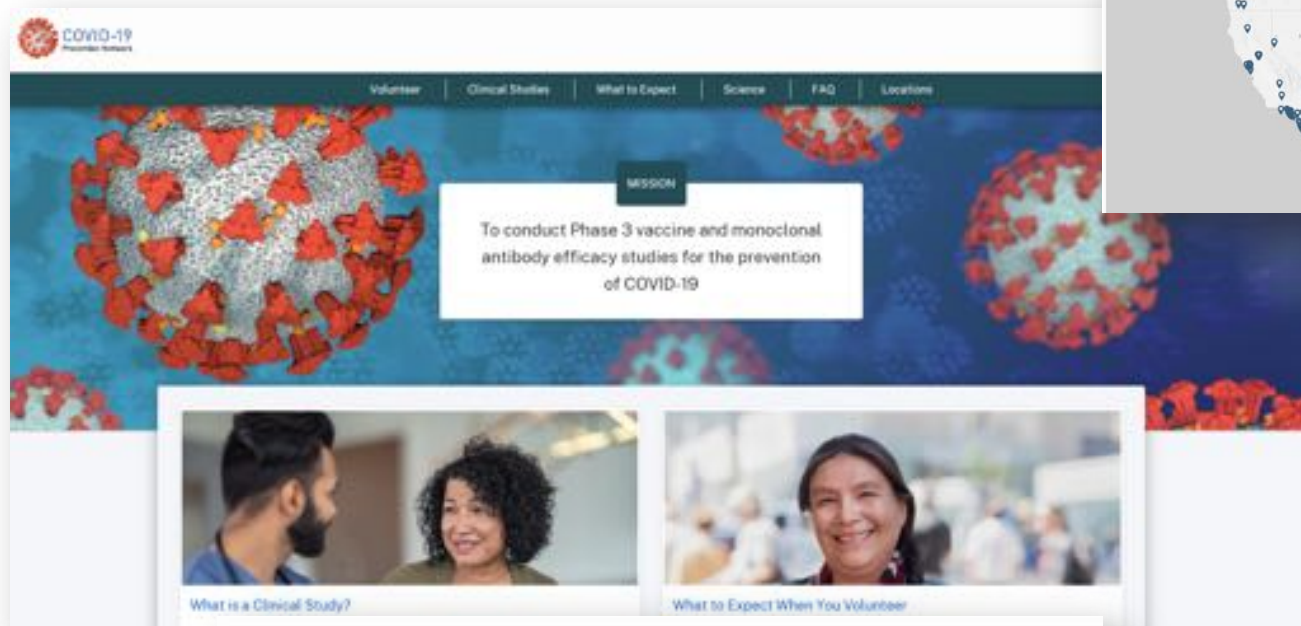
Mark J. Mulligan, Kirsten E. Lyke, Nicholas Kitchin, Judith Absalon, Alejandra Gurtman, Stephen Lockhart, Kathleen Neuzil, Vanessa Raabe, Ruth Bailey, Kena A. Swanson, Ping Li,



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COVID-19 Vaccine Update

[COVID-19 Prevention Network website](https://www.covid19preventionnetwork.org/)



Locations



Interested in volunteering for a COVID-19 Prevention Clinical Study?

Selecting the button below will take you to the CoVPN Volunteer Screening Registry.

[Volunteer Now!](#)



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COVID Pediatric Update

Pediatric COVID Update

Hospitalization Rates and Characteristics of Children Aged <18 Years Hospitalized with Laboratory-Confirmed COVID-19 — COVID-NET, 14 States, March 1–July 25, 2020

- Emerging Infections Program (EIP) including NYS, 15 Upstate NY counties
- 576 children hospitalized and reported in COVID-NET
- While the cumulative rate of COVID-19-associated hospitalization among children is relatively low (8 per 100,000 population) compared with adults (165 per 100,000 population)
- Importantly, 1 in 3 hospitalized children had severe illness that required intensive care unit admission
- Significant race and ethnicity disparities were found in this evaluation: 46% were Hispanic; 30% were Black; 13% non-Hispanic White, with rates of hospitalization in Hispanic and Black children nearly eight and five times, respectively, the rate among white children
- Case fatality rates remain low in children (among 208 children with disposition available, one child with multiple underlying medical conditions died during hospitalization)
- Children are at risk for severe COVID-19 and reinforcement of prevention efforts is essential in congregate settings that serve children, including childcare centers and schools



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Pediatric COVID Update – MIS-C

COVID-19–Associated Multisystem Inflammatory Syndrome in Children — United States, March–July 2020

- Most cases of MIS-C have features of shock, with cardiac involvement, gastrointestinal symptoms, and significantly elevated markers of inflammation, with positive laboratory test results for SARS-CoV-2
- Approximately 2–4 weeks after the onset of COVID-19
- Distinguishing MIS-C from other severe infectious or inflammatory conditions poses a challenge to clinicians caring for children and adolescents
 - A total of 570 U.S. MIS-C patients who met the case definition reported to CDC
 - A total of 203 (36%) of the patients had a clinical course consistent with previously published MIS-C reports, characterized predominantly by shock, cardiac dysfunction, abdominal pain, and markedly elevated inflammatory markers, and almost all had positive SARS-CoV-2 test results
 - Remaining 367 (64%) MIS-C patients had manifestations that appeared to overlap with acute COVID-19, had a less severe clinical course, or had features of Kawasaki disease



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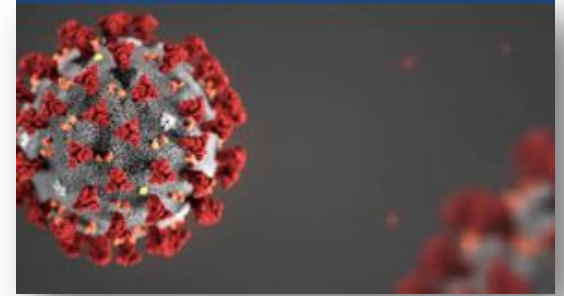
Marcus Friedrich, MD, MHCM, MBA, FACP
Chief Medical Officer, Office of Quality and
Patient Safety
NYSDOH



**Department
of Health**

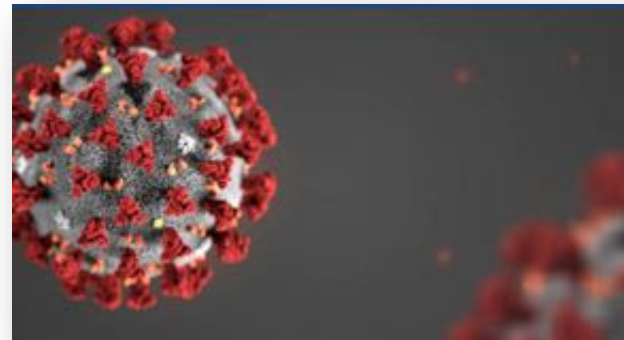
COVID-19 Healthcare Capacity and Response

- Travel Advisory in Healthcare
- Telehealth
- Preparation for the Fall





**Department
of Health**



Quick Tips for Clinician Wellbeing in The Era of COVID-19

August 12, 2020

**Louis S. Snitkoff, MD, FACP
Immediate Past-President
American College of Physicians, NY Chapter**

COVID-19 Resources

NYSDOH Supporting Well-Being in COVID & Beyond

Kerri Palamara, MD

Archived webinar:

[NYSDOH Supporting HCP Well-Being in COVID & Beyond webinar](#)

[NYSDOH Supporting HCP Well-Being in COVID & Beyond SlideSet](#)



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Peer to Peer Program



The Medical Society of the
State of New York

***Are you struggling with everyday life stressors?
MSSNY's P2P Supporters are here to help***

Any physician, resident or medical student who wishes to relate to a peer supporter may contact the Medical Society of the State of New York in the following ways:

- Email: P2P@mssny.org
- Phone **1-844-P2P-PEER** (1-844-727-7337)

Support, Empathy & Perspective



The Pfizer Foundation



Healthcare Provider/Physician Wellness

- The state is partnering with the Kate Spade New York Foundation and Crisis Text Line to provide a 24/7 emotional support service for frontline healthcare workers
- Text NYFRONTLINE to 741-741 to access these emotional support services
- New York State-regulated health insurers will be required to waive cost-sharing, including deductibles, copayments and coinsurance, for in-network mental health services for frontline essential workers during COVID-19

Mental Health Resources

- **NYS Mental Health Helpline**

1-844-863-9314

- The helpline is staffed by specially trained volunteers, including mental health professionals, who have received training in crisis counseling related to mental health consequences of infectious disease outbreaks, typical stress reactions, anxiety management, coping skills, and telephonic counseling

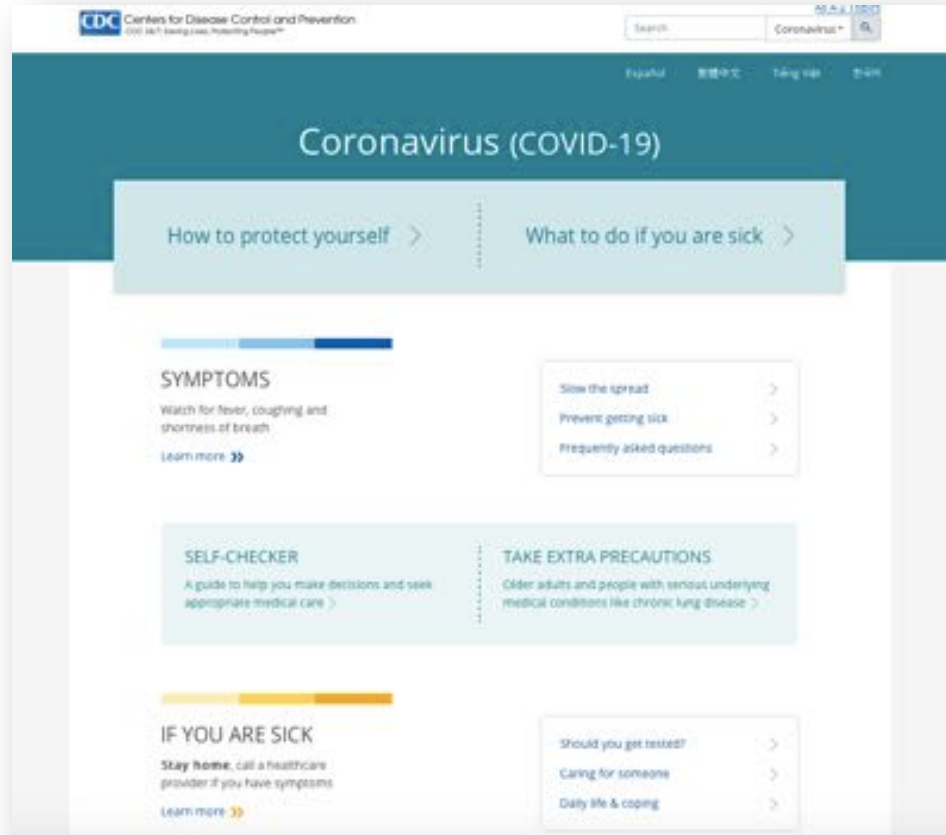


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Healthcare Provider Well-being Resources

<u>MSSNY</u>	<u>AAFP</u>
<u>ACP</u>	<u>AAP</u>
<u>NAM</u>	<u>AHRQ well-being</u> <u>AHRQ burnout</u>
<u>AMA</u>	<u>NIH</u>
<u>IHI</u>	<u>Stanford</u>

CDC COVID Website



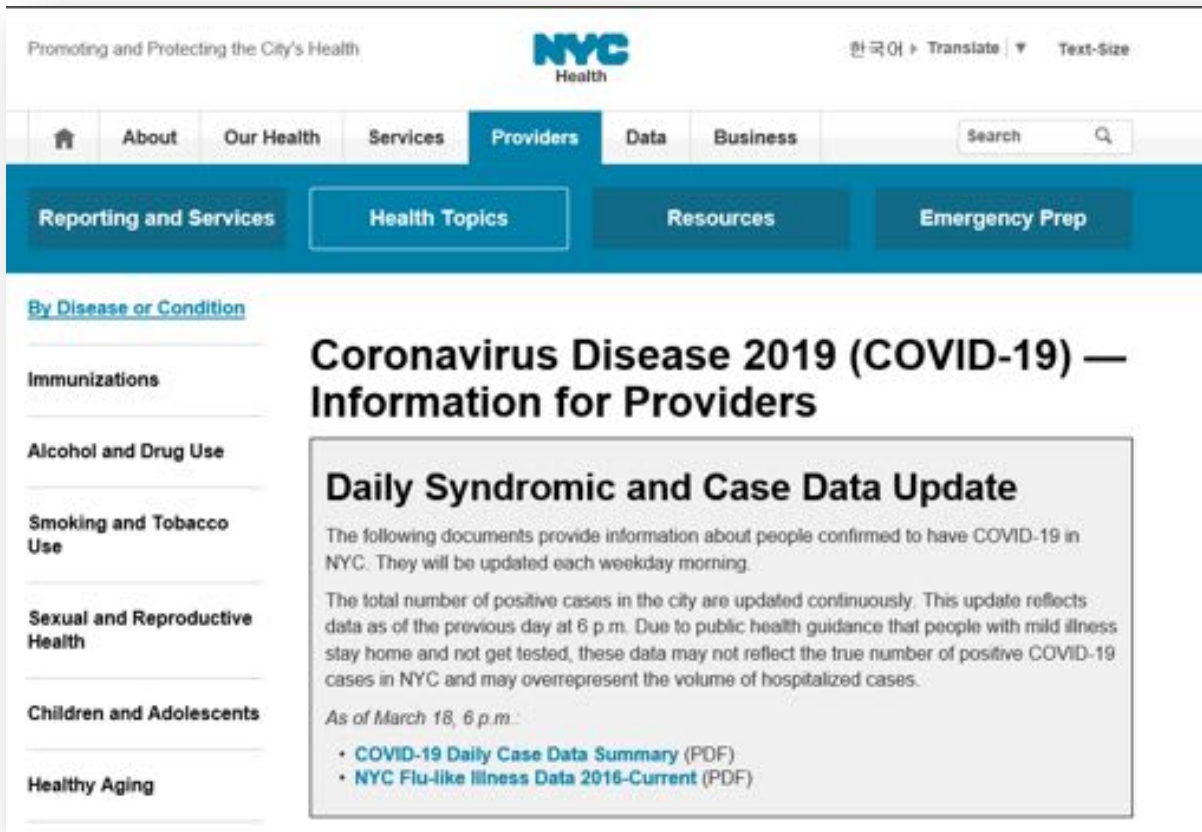
www.cdc.gov/coronavirus/2019-ncov/index.html



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NYC DOHMH COVID-19 Webpage



The screenshot shows the NYC DOHMH website. At the top, it says "Promoting and Protecting the City's Health" and features the NYC Health logo. Navigation links include "About", "Our Health", "Services", "Providers" (highlighted), "Data", and "Business". A search bar is on the right. Below the navigation bar, there are four main sections: "Reporting and Services", "Health Topics" (highlighted), "Resources", and "Emergency Prep". On the left side, under "By Disease or Condition", there are links for "Immunizations", "Alcohol and Drug Use", "Smoking and Tobacco Use", "Sexual and Reproductive Health", "Children and Adolescents", and "Healthy Aging". The main content area is titled "Coronavirus Disease 2019 (COVID-19) — Information for Providers". Below this title, there is a section titled "Daily Syndromic and Case Data Update" which contains text about the data update and a list of links for "COVID-19 Daily Case Data Summary (PDF)" and "NYC Flu-like Illness Data 2016-Current (PDF)".

Promoting and Protecting the City's Health

NYC Health

한국어 Translate Text-Size

Home About Our Health Services **Providers** Data Business Search

Reporting and Services **Health Topics** Resources Emergency Prep

[By Disease or Condition](#)

Immunizations

Alcohol and Drug Use

Smoking and Tobacco Use

Sexual and Reproductive Health

Children and Adolescents

Healthy Aging

Coronavirus Disease 2019 (COVID-19) — Information for Providers

Daily Syndromic and Case Data Update

The following documents provide information about people confirmed to have COVID-19 in NYC. They will be updated each weekday morning.

The total number of positive cases in the city are updated continuously. This update reflects data as of the previous day at 6 p.m. Due to public health guidance that people with mild illness stay home and not get tested, these data may not reflect the true number of positive COVID-19 cases in NYC and may overrepresent the volume of hospitalized cases.

As of March 18, 6 p.m.:

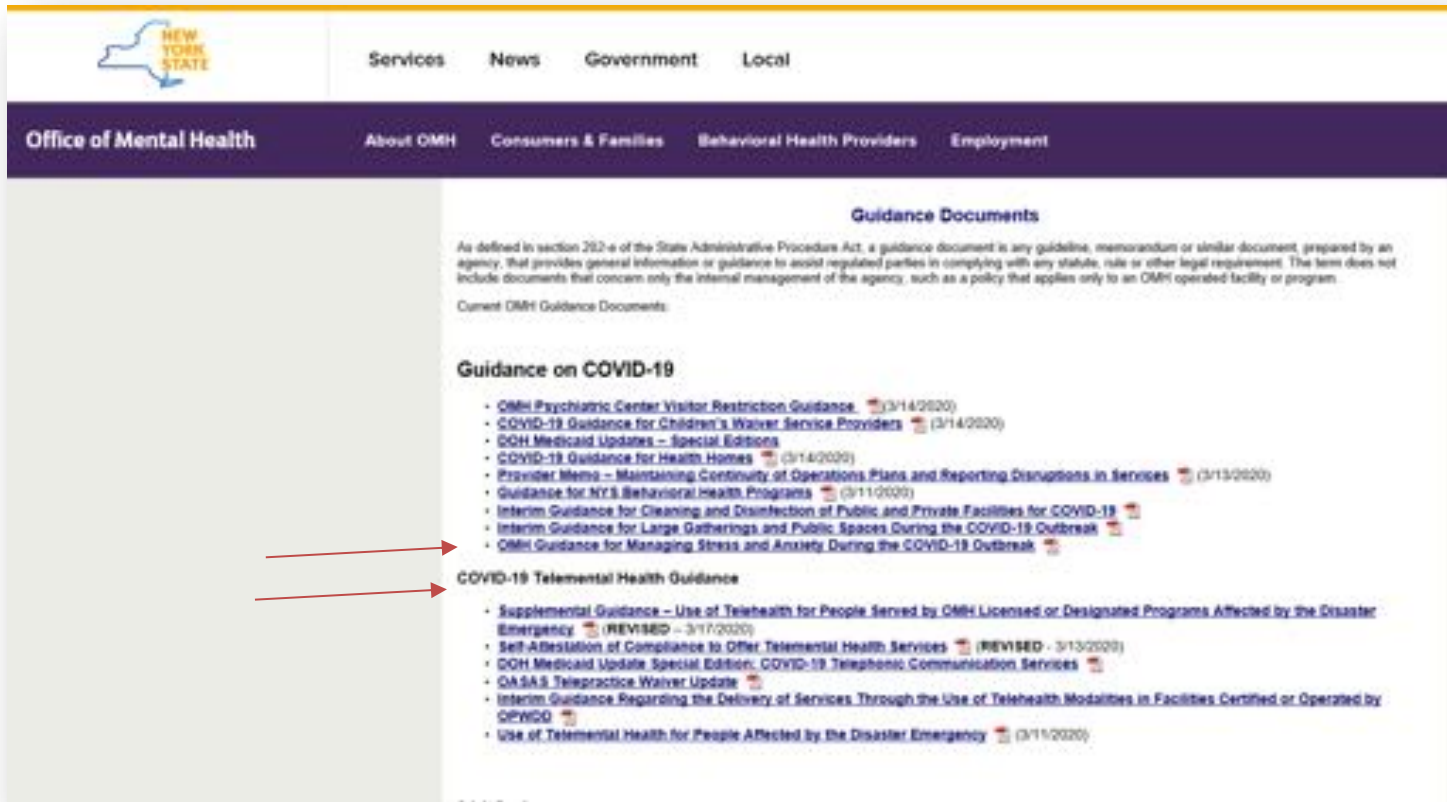
- [COVID-19 Daily Case Data Summary \(PDF\)](#)
- [NYC Flu-like Illness Data 2016-Current \(PDF\)](#)



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Mental Health Resources



The screenshot shows the New York State Office of Mental Health website. The top navigation bar includes links for Services, News, Government, and Local. Below this, a dark purple bar contains the Office of Mental Health logo and links for About OMH, Consumers & Families, Behavioral Health Providers, and Employment. The main content area is titled "Guidance Documents" and includes a definition of a guidance document. Below this, a section titled "Guidance on COVID-19" lists several documents with their dates. Two red arrows point to the "COVID-19 Telemental Health Guidance" section, which lists documents related to telehealth services during the pandemic.

Guidance Documents

As defined in section 292-e of the State Administrative Procedure Act, a guidance document is any guideline, memorandum or similar document, prepared by an agency, that provides general information or guidance to assist regulated parties in complying with any statute, rule or other legal requirement. The term does not include documents that concern only the internal management of the agency, such as a policy that applies only to an OMH operated facility or program.

Current OMH Guidance Documents:

Guidance on COVID-19

- OMH Psychiatric Center Visitor Restriction Guidance (3/14/2020)
- COVID-19 Guidance for Children's Waiver Service Providers (3/14/2020)
- OGH Medicaid Updates – Special Editions
- COVID-19 Guidance for Health Homes (3/14/2020)
- Provider Memo – Maintaining Continuity of Operations Plans and Reporting Disruptions in Services (3/15/2020)
- Guidance for NYC Behavioral Health Programs (3/11/2020)
- Interim Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19
- Interim Guidance for Large Gatherings and Public Spaces During the COVID-19 Outbreak
- OMH Guidance for Managing Stress and Anxiety During the COVID-19 Outbreak

COVID-19 Telemental Health Guidance

- Supplemental Guidance – Use of Telehealth for People Served by OMH Licensed or Designated Programs Affected by the Disaster Emergency (REVISED – 3/17/2020)
- Self-Attestation of Compliance to Offer Telemental Health Services (REVISED – 3/13/2020)
- OGH Medicaid Update, Special Edition: COVID-19 Telephonic Communication Services
- OASAS Telepractice Waiver Update
- Interim Guidance Regarding the Delivery of Services Through the Use of Telehealth Modalities in Facilities Certified or Operated by OMHGO
- Use of Telemental Health for People Affected by the Disaster Emergency (3/11/2020)

- For everyone
- For individuals receiving mental health services
- For parents
- For caregivers of older adults
- For mental health providers

March 16, 2020

Office of
Mental Health

Feeling Stressed About Coronavirus (COVID-19)?

Managing Anxiety in an Anxiety-Provoking Situation

The outbreak of COVID-19 around the world has led to the spread of fear and panic for individuals and communities. In addition to following physical precautions guidelines, individuals should be taking care of their psychological well-being.

This guide includes tips for the following populations:

- For Everyone
- For Individuals Receiving Mental Health Services
- For Parents, Including Parents of Children with Pre-Existing Anxiety Disorders
- For Caregivers of Older Adults
- For Mental Health Providers

For Everyone:

- Reduce anxiety by reducing risk. Ways to reduce risk include practicing good hygiene (e.g.

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NYS Medicaid Telehealth Updates and Guidance

[NYSDOH COVID-19 Guidance for Medicaid Providers website](#)

- **Webinar:** New York State Medicaid Guidance Regarding Telehealth, Including Telephonic, Services During the COVID-19 Emergency - **5.5.2020**
 - [Slides](#) (PDF)
 - Recording *Coming Soon*
- **Frequently Asked Questions (FAQs)** on Medicaid Telehealth Guidance during the Coronavirus Disease 2019 (COVID-19) State of Emergency - [\(Web\)](#) - [\(PDF\)](#) - **Updated 5.1.2020**

Telehealth Guidance

- **American College of Physicians Telehealth Resource:**

www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth

- **CDC Outpatient and Ambulatory Care Setting Guidance:**

www.cdc.gov/coronavirus/2019-ncov/hcp/ambulatory-care-settings.html

- **Medicaid:**

www.health.ny.gov/health_care/medicaid/program/update/2020/

[NYSDOH COVID-19 Website](#)



The screenshot shows the homepage of the New York State Department of Health (NYSDOH) COVID-19 website. The header features the NYSDOH logo (a blue outline of New York State with 'NEW YORK STATE' in orange) and navigation links for 'Services', 'News', 'Government', and 'Local'. A search bar is located in the top right corner. Below the header, a purple banner displays 'Department of Health' and links for 'Individuals/Families', 'Providers/Professionals', and 'Health Facilities'. A light blue banner below that contains the text 'Have a Question? Call the Novel Coronavirus Hotline 24/7 at 1888.364.3065' and a link for 'Information for Providers'. The main content area has a yellow background with the title 'Novel Coronavirus (COVID-19)' and the text 'Last Updated: March 17, 2020 at 8:15 PM'. Below this, a large image of hands being washed under a running faucet is shown. Overlaid on the left side of the image is the text 'Protect Yourself and Your Family' in large white font, followed by 'Stay home and Keep a Safe Distance from others in public. It's the only way to help slow the spread of Coronavirus.' At the bottom of the image are two buttons: 'WATCH VIDEO' and 'SYMPTOMS'.

NEW YORK STATE

Services News Government Local

Q Search

Department of Health

Individuals/Families Providers/Professionals Health Facilities

Have a Question? Call the Novel Coronavirus Hotline 24/7 at 1888.364.3065 | Information for Providers

Novel Coronavirus (COVID-19) Last Updated: March 17, 2020 at 8:15 PM

Protect Yourself and Your Family

Stay home and Keep a Safe Distance from others in public. It's the only way to help slow the spread of Coronavirus.

WATCH VIDEO SYMPTOMS

PROTECTING THE PUBLIC HEALTH OF ALL NEW YORKERS

Mandatory and
Precautionary Quarantine

Mass Gatherings

Healthcare Providers

Nursing Homes

Schools

Childcare Providers

Employees & Employers

Insurance

Voting

International Travel

Cyber Security

Price Gauging



Department
of Health



Symptoms

The 2019 novel coronavirus may cause mild to severe respiratory symptoms.

▶ WHAT TO LOOK FOR



COVID-19 Testing

Learn more about testing protocol now that the FDA has approved New York to begin its own testing.

OVERVIEW +

MOBILE TESTING +

PROTOCOL FOR TESTING +

▶ LEARN MORE



Know Your Rights

The health and safety of New Yorkers is the top priority; co-pays for telehealth visits have been waived.

TESTING +

INSURANCE +

UNEMPLOYMENT +

▶ LEARN MORE

NYS Specimen Collection Sites - COVID-19 Testing

- [NYSDOH Find Test Site Near You Website](#)
 - NYS specimen collection sites, healthcare settings, pharmacies, and other
 - More than 800 specimen collection or testing sites have been identified
 - For the NYS specimen collection sites:
 - Call the New York State COVID-19 Hotline at 1-888-364-3065
- OR
- Visit the NYSDOH website www.covid19screening.health.ny.gov to be screened for eligibility, and if eligible, have an appointment set up at one of the State's testing sites

Interested in being tested for COVID-19? Use this screening tool to share your symptoms and pre-register for testing.

START ASSESSMENT

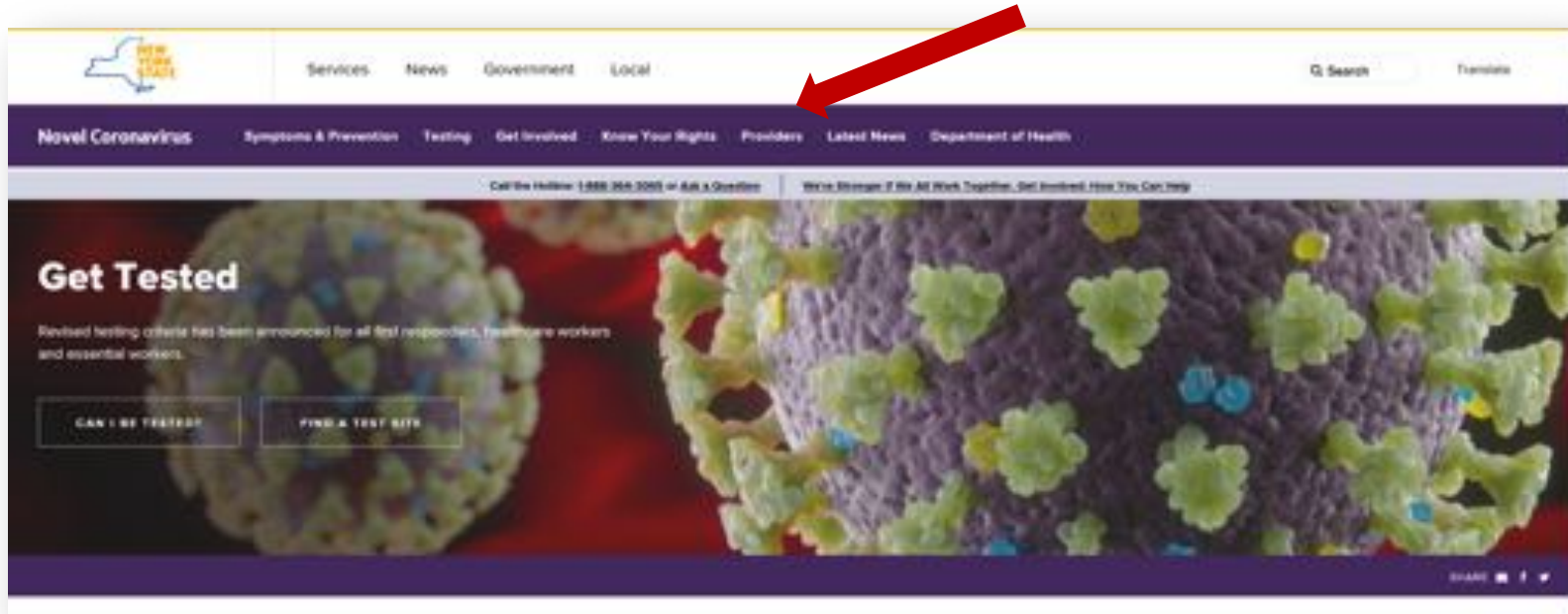
Get information on coronavirus testing near you. Simply enter your address and find locations that provide coronavirus testing.

FIND A TEST SITE NEAR YOU



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[NYSDOH COVID-19 Website](#)



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of Health

**COVID-19 Weekly Healthcare Provider Update Compilation:
As of June 17, 2020, 9:00 AM**

The information in this compilation is current only as of the above date and time.

Purpose: The purpose of this weekly publication is to provide healthcare providers in New York State with a consolidated update of guidance released by the New York State Department of Health (NYSDOH) related to the COVID-19 pandemic response. This will show only current guidance for any given topic and will be updated to reflect new guidance.

As a reminder, all advisories and informational messages (including webinar invitations) are distributed through the Integrated Health Alerting Network System (IHANS), an application housed on the [Health Connective System \(HCS\)](#). If you are not receiving IHANS notifications, please work with your site's HCS coordinator. Additional COVID-19 resources may be found on the NYSDOH webpage under [Information for Healthcare Providers](#).

Recordings of COVID-19 [Weekly Healthcare Provider Updates](#) are also available on the NYSDOH webpage.

Guidance/Health Advisory Topic	Link(s)	Date
Testing/ Specimen Collection	Additional Capacity Guidance (Collection, triage, treatment)	3/19/20
	Specimen Collection and Handling to Allow NP and Nurse Specimen	4/01/20
	Wadsworth Specimen Collection, Handling and Transport	4/01/20
	Updated Infectious Disease Requisition Form	4/09/20
	Updated Infectious Disease Requisition Guidance	4/09/20
	Private Practice Collection Guidance	4/19/20
	The NYSDOH Wadsworth Center's Assay for SARS-CoV-2 IgG FAQ	4/20/20
	Serology Testing	4/30/20
	Specimen Collection Training for Unlicensed Individuals	5/15/20
	Authorization of Licensed Pharmacists to Order COVID-19 Tests	5/15/20
	SARS-CoV-2 Diagnostic Testing FAQ	5/15/20
	COVID-19 Testing Next Steps	5/15/20
Infection Control and PPE	Protocol for COVID-19 Testing Applicable to All Health Care Providers and LHCs	5/31/20
	Requests for PPE should go through your county OEH	3/23/20
	PPE Shortage Guidance	4/02/20
	Continuing PPE (CDC)	4/22/20
Quarantine/ Isolation	Infection Control Guidance (CDC)	4/24/20
	Guidance for Local Health Departments highlighting definitions and situations for quarantine and isolation.	4/07/20
	Precautionary Quarantine, Mandatory Quarantine, and Isolation	4/16/20
	Discontinuation of Isolation for Patients with COVID-19 who are Hospitalized, in Nursing Homes, or in Other Congregate Settings	4/19/20

For questions about this document please contact covidproviderinfo@health.ny.gov

HCP Compilation

For questions, contact
covidproviderinfo@health.ny.gov

[NYSDOH COVID-19 Weekly HCP
Update Compilation](#)



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Mirror Clings



To order mirror clings for public use email the NYSDOH:

bmcc@health.ny.gov

Mirror Clings

To order mirror clings for public use email the NYSDOH:

bmcc@health.ny.gov



Face Masks and Coverings for COVID-19



- You must wear a face mask or face covering in public when social distancing (staying at least 6 feet apart) is not possible, unless a face covering is not medically tolerated. This includes on public transport, in stores and on crowded sidewalks.
- Children over 2 years of age should wear a face mask in public, too. Children under 2 years of age should NOT wear face coverings for safety reasons.
- Cloth face coverings should be made from fabric you can't see through when held up to the light. They must be cleaned before reusing.
- Disposable paper face masks should be used for one outing outside the home. They cannot be properly cleaned.
- The best way to prevent COVID-19 is to continue social distancing (staying at least 6 feet away from others), **even when wearing a face covering.**

Putting On Face Covering

- **DO** clean your hands with soap and water or if that's not available, alcohol-based hand sanitizer, before putting on your face covering.
- Make sure the face covering covers both your nose and mouth.
- **DON'T** wear your mask hanging under your nose or mouth or around your neck. You won't get the protection you need.
- **DON'T** wear the face covering on top of your head, or take it off and on repeatedly. Once it is in place, leave the covering in place until you are no longer in public.

Taking Off Face Covering

- **DO** clean your hands with soap and water or if that's not available, alcohol-based hand sanitizer, before taking off your face covering.
- Remove your mask only touching the straps.
- Discard the face covering if it is disposable. If you are reusing (cloth), place it in a paper bag or plastic bag for later.
- Wash your hands again.
- When cleaning a cloth face covering, **DO** put in the washer (preferably on the hot water setting).
- Dry in dryer at high heat. When it is clean and dry, place in a clean paper or plastic bag for later use. If you live in a household with many people, you might want to label the bags with names so the face coverings are not mixed up.

FILTER

- Health Advisories
- Webinars
- Printable Materials
- Guidance

ATTENTION ALL PATIENTS



If you have

fever



cough



trouble
breathing



- Call this number _____.
- Tell them your symptoms.
- Ask where you should go and what you should do.
- Put on a mask before going inside.

ATTENTION ALL VISITORS



**NO VISITORS
ARE ALLOWED
AT THIS TIME**

If you feel there is an urgent need for visitation,
please contact _____.

DO NOT VISIT

COVID-19 Symptom Check

I am deaf or hard of hearing. I am using this card to communicate.

I may need a certified sign language interpreter, captioning or other ways to communicate.

I have circled the best ways to communicate with you.



Interpreter



Text



Writing



Lip Read



Gesture



Assistive
Listening Device

Quick Communication

Some questions may be answered
by pointing to yes, no, don't know.

YES

NO

DON'T
KNOW

THIS IS MY LEVEL OF PAIN:



No
Pain



Mild
Pain



Moderate
Pain



Severe
Pain



Very
Severe
Pain



Worst
Possible
Pain

THESE ARE MY SYMPTOMS:



Fever



Cough



Shortness
of Breath



Sore
Throat



Lost Sense
of Taste/Smell



Muscle
Aches



Chills



Headache

OTHER SYMPTOMS I HAVE: _____

I HAVE HAD SYMPTOMS THIS MANY DAYS:

1

2

3

4

5

6

7

8

9

10

11

12

13

14

I HAVE HAD CLOSE CONTACT WITH SOMEONE
(within 6 feet) WHO HAS COVID-19:

Yes

No

Unsure



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COVID-19 Testing Next Steps

You are being tested for a virus that causes COVID-19. If you have symptoms of the disease, or if you have been in contact with someone who is infected, you will be asked to stay apart from others. This is also called isolation or quarantine. COVID-19 spreads easily. Staying apart helps stop the disease from spreading.

Symptoms Include:

Fever, cough, difficulty breathing



Other symptoms may include: Chills, muscle aches, headache, sore throat, abdominal pain, vomiting, diarrhea, runny nose, fatigue, wheezing, or new loss of taste or smell.

You Should Be Isolated If:

- You have symptoms and think you may have been infected with the virus.

You Should Be Quarantined If:

- You have been in close contact with someone known to have COVID-19, even if you don't have symptoms. Close contact means sharing the same household, direct physical contact, or being within six feet for more than 10 minutes.

See back for more information.

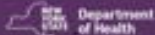
If You are an Essential Worker:

You can **ONLY** return to work while you wait for your test results if:

- You have your employer's permission to do so.
- You **DO NOT** have symptoms.
- And you have **NOT** had contact with a person known to have COVID-19.

In addition, you must continue to:

- Practice social distancing (stay more than 6 feet from others).
- Use appropriate personal protective equipment (PPE).
- Wear a mask when less than 6 feet away from others in public.
- Take your temperature and monitor your symptoms daily.



www.coronavirus.health.ny.gov

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Over →

How to Isolate or Quarantine:



Stay home, except to visit a doctor.



If you must see a doctor, call ahead and avoid using public transport such as subways, buses, taxis.



Don't have visitors.



Separate yourself in a room that is not shared with others. Stay at least 6 feet away from others at all times.



Use a separate bathroom, if possible, and disinfect after each use.



Arrange for food, medicine, and other supplies to be left at your door.



Cover your coughs and sneezes. Throw away used tissues. Bag your trash and leave outside your door.



Don't touch pets.



Arrange for others to care for your children, if possible.



Wear a face mask if you must be around others.



Wash your hands often with soap and water for 20 seconds each time, or if unavailable, use hand sanitizer with at least 60% alcohol.

Test Results

You will be contacted with your results.

If you test positive on a diagnostic test for the virus, you must continue isolation. You will get a call from a public health representative to identify any contacts you have had.

If you test negative, but you have been in close contact with a person known to have been infected, you must still continue quarantine until 14 days have passed from your last contact with a person known to have COVID-19. Even though you may feel well now, you are at risk of getting the disease and you may get sick. It can take up to 14 days to get the disease.

Your local health department can help you determine when it is safe to stop isolation or quarantine. Find them at www.nyscho.org/directory

Learn more at coronavirus.health.ny.gov

Support and Job Assistance

Any New Yorker under a mandatory or precautionary order to stay home may be eligible for job-protected sick leave and compensation. Learn more at <https://coronavirus.health.ny.gov/protecting-public-health-all-new-yorkers#employee>

If you need help caring for yourself or your children while in isolation or quarantine, call your local health department. Find them at www.nyscho.org/directory

Stay apart now. Be together later.

13R12

New York State Department of Health

Over →



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Available in Spanish

[NYSDOH COVID-19 Testing Next Steps](#)

Contact Tracing Tool

for People Being Tested for COVID-19

If you test positive for COVID-19, you will get a call from a public health representative to identify any contacts you have had. This form can help you identify your contacts so you will be ready for the call.

STEP 1

Identify date of first symptoms

If you have had symptoms, put the date you first felt sick OR if you have had no symptoms then put your date of testing

SUBTRACT 2 DAYS: / / = YOUR CONTACT TRACING DATE

STEP 2

Who has been in your house with you since your contact tracing date?

Include people who live in your home, and people who may have visited like friends, a babysitter or anyone else providing in-home services.

	Name of Person	Date Last in Home	Their Phone Number
1			
2			
3			
4			
5			

STEP 3

Make a list of what you did each day since your contact tracing date with as much detail as possible.

Include things like hanging out with neighbors, going to work, running errands, appointments, social or recreational activities outside the house, and if you used public transportation to get there. Use another piece of paper if needed.

Day One: <u> </u> / <u> </u> / <u> </u>		People you were with		
Activity	Location	Name	Address	Phone Number

Day Two: <u> </u> / <u> </u> / <u> </u>		People you were with		
Activity	Location	Name	Address	Phone Number

Day Three: <u> </u> / <u> </u> / <u> </u>		People you were with		
Activity	Location	Name	Address	Phone Number

Day Four: <u> </u> / <u> </u> / <u> </u>		People you were with		
Activity	Location	Name	Address	Phone Number

To order materials from NYSDOH:

bmcc@health.ny.gov

Available in Spanish

[NYSDOH Contact Tracing Tool](#)



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For Their Contacts

To order materials from NYSDOH:
bmcc@health.ny.gov



NEW YORK STATE  **CONTACT TRACING**

You're a part of the solution...
now answer the phone!

 You've stayed home!

 You're wearing masks!

 Now, answer the phone!

As we battle coronavirus together, tracing exposures to COVID is important to stop the spread.

The NYS Contact Tracing Program works with confirmed positive COVID-19 people to determine who they have been in contact with. Trained specialists reach out to those contacts about possible exposure. If you have been identified as a contact you will get a call from **"NYS Contact Tracing."**

Because the disease can be transmitted without symptoms, notifying people about a possible exposure is critical to stop the spread.

So, if you get a call from **"NYS Contact Tracing"** please answer. It is confidential and private.

Please Answer the Phone
so we can keep NY moving forward
and stop the spread of COVID-19.

health.ny.gov/coronavirus

13198 5/20

[NYS Contact Tracing Answer the Phone](#)

NYSDOH COVID-19 Testing Resources

[NYSDOH SARS-CoV-2 Diagnostic Testing](#)

SARS-CoV-2 Diagnostic Testing



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What is SARS-CoV-2?

SARS-CoV-2 stands for Severe Acute Respiratory Syndrome Coronavirus Type 2, which is the name of the virus causing the current COVID-19 public health emergency.

What are the symptoms of COVID-19?

Symptoms of COVID-19 may include fever, cough, shortness of breath or difficulty breathing. Other symptoms have been reported including chills, muscle aches, headache, sore throat, abdominal pain, vomiting, diarrhea, runny nose, fatigue, wheezing, and new loss of taste or smell. Some people with COVID-19 develop symptoms and some do not. Both symptomatic and asymptomatic individuals can transmit COVID-19 to others. Talk to your health care provider if you have any of these symptoms.

How do I know if I am infected with SARS-CoV-2?

Diagnostic tests detect SARS-CoV-2 in samples collected from your nose or throat. A diagnostic test is the only way to know if you are infected with SARS-CoV-2. These tests can be performed for those with or without symptoms.

How does the SARS-CoV-2 diagnostic test work?

The test uses a technique called Polymerase Chain Reaction (PCR) to determine if genetic material from the virus is present in the sample collected. If there is no SARS-CoV-2 virus present in the sample, then no genetic material will be detected.

My report says I have a positive result. What does that mean?

This means you have SARS-CoV-2 (COVID-19). You should consult with your health care provider, who will monitor your symptoms and provide guidance about how your illness should be managed. It is important to understand that, if you are infected with SARS-CoV-2, you may transmit the virus to others. You should follow NYSDOH guidance about isolation and physical distancing.

My report says I have a negative result. What does that mean?

A negative test result means that SARS-CoV-2 was not detected in your sample. However, a negative result does not guarantee that you are not infected. If you continue to feel unwell or develop symptoms resembling those of COVID-19, you should isolate yourself and ask your health care provider if you should be tested again. If you had close contact with someone known to have COVID-19, you should remain in quarantine for 14 days after exposure, even if you had a negative test result.

My report says I have an inconclusive or indeterminate result. What does that mean?

This means that the test was not able to determine whether SARS-CoV-2 was or was not present. Talk to your health care provider, as they may decide you should be tested again.

For more information on COVID-19 in NYS go to: <https://health.ny.gov/coronavirus>

New York State Department of Health

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ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

SALLY DRESLIN, M.B., R.N.
Executive Deputy Commissioner

DATE: April 30, 2020
TO: Clinical Laboratories, Limited Service Labs, Healthcare Providers, Healthcare Facilities, and Local Health Departments
FROM: NY's Department of Health (Department) Bureau of Surveillance and Data Systems (BSDS)

Health Advisory: COVID-19 Serology Testing

Background

Serological tests for determining the presence of antibodies against SARS-CoV-2 are now available from commercial manufacturers. Serology tests are used to determine if antibodies against SARS-CoV-2 are present. Certain serology tests can look for the general presence of SARS-CoV-2 antibodies, while others can determine if specific types of SARS-CoV-2 antibodies, such as IgM and/or IgG, are present.

FDA and Serological Testing

The US Food and Drug Administration (FDA) is allowing commercial manufacturers of COVID-19 serology tests to distribute these tests to laboratories once they notify the FDA that they have validated their test. A list of manufacturers that have notified the FDA can be found at <https://www.fda.gov/medical-devices/emergency-situations-medical-devices/fda-diagnostic-testing-sars-cov-2>.

Although there are manufacturers that have notified the FDA that their tests have been validated, and the FDA has approved the distribution of the tests, the data demonstrating the accuracy and reliability of the tests has not been reviewed by the FDA. In addition, these tests have not necessarily been granted approval under the FDA's Emergency Use Authorization (EUA) process. Tests being distributed prior to the approval under the FDA's EUA process can only be performed by laboratories approved to conduct high complexity testing. These tests are not considered waived and, therefore, cannot be used at the point of care.

Laboratories using COVID-19 serological tests from these commercial manufacturers are required to include specific disclaimers when issuing test results, including the following:

- This test has not been reviewed by the FDA.
- Negative results do not rule out SARS-CoV-2 infection, particularly in those who have been in recent contact with the virus. Follow up testing with a molecular diagnostic test should be considered to rule out infection in these individuals.
- Results from antibody testing should not be used as the sole basis to diagnose or exclude SARS-CoV-2 infection, or to inform infection status.
- Positive results may be due to past or present infection with non-SARS-CoV-2 coronavirus strains, such as coronavirus HKU1, NL63, OC43, or 229E.

Empire State Plaza, Corning Tower, Albany, NY 12237/health.ny.gov

[NYSDOH Health Advisory on COVID-19 Serologic Assays](#)



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If you lost your job or health coverage, or are uninsured, we have you covered



Enroll Today



Individuals & Families

You and your family have many low cost, quality health insurance options available through the Individual Marketplace.

You can quickly compare health plan options and apply for assistance that could lower the cost of your health coverage. You may also qualify for health care coverage from Medicaid or Child Health Plus through the Marketplace. Anyone can apply here.

GET STARTED

Get In-Person Help

Compare Plans and Estimate Costs

Search by Health Plan, Provider, or Facility



1

Create an Account

2

Tell us about yourself and your family

3

Choose a health insurance plan

- New Yorkers without health insurance can apply through NY State of Health through **August 15th, 2020**
- Must apply within 60 days of losing coverage



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Questions or Concerns

- Call the local health department www.health.ny.gov/contact/contact_information/
- In New York City: Notify the NYC DOHMH provider access line (PAL)
 - 1-866-NYC-DOH1 or 1-866-692-3641 (works 24 hours/day x 7 days/week)
- Providers who are unable to reach the LHD can contact the NYSDOH Bureau of Communicable Disease Control at **518-473-4439** during business hours or the NYSDOH Public Health Duty Officer at **1-866-881-2809** evenings, weekends, and holidays

QUESTIONS ? TO NYS' HEALTHCARE PROVIDERS

THANK YOU!



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